



Home Computer Help

Helping people and their computers... Simply.

Sentinel Remote Monitoring

	Bronze	Bronze+	Silver	Gold
DAILY MAINTENANCE				
Daily temp file deletion	✓	✓	✓	✓
Windows update management	✓	✓	✓	✓
3rd party update management (Java, Flash, Reader, etc.)	✓	✓	✓	✓
24/7 MONITORING				
Daily system health check	✓	✓	✓	✓
Daily system safety check	✓	✓	✓	✓
Monitoring for hard disk errors	✓	✓	✓	✓
Hard disk free space check	✓	✓	✓	✓
Monitor Windows services & restart if necessary	✓	✓	✓	✓
Status check for many popular antivirus programs	✓	✓	✓	✓
Managed ¹ , business-grade antivirus		✓	✓	✓
Real-time anti-malware protection		✓	✓	✓
Unlimited remote service ²			✓	✓
Unlimited onsite service ^{2 3}				✓

Prices quoted are for individual computers or network workstations. Server coverage available at extra cost.

¹Managed antivirus allows our technicians to schedule updates, run scans, and review any quarantined items.

²Silver & Gold level service may require initial work & charges to bring your computers into compliance before the start of service. This work includes the removal of any existing infections and installation of any outstanding updates.

³Gold level service only available within our service area. See www.home-computerhelp.com.